the **bee-line** system

HOW TO RIDE

- **1.** Arrive at the bus stop at least 5 minutes early to avoid missing your bus.
- **2.** When boarding the bus, deposit your exact change fare (<u>coins only</u>, no dollar bills or pennies) or dip your MetroCard in the farebox. All Bee-Line buses have electronic fareboxes with a slot on the left to dip your MetroCard and a slot on the right for coins (no pennies accepted).
- **3.** If you pay your fare with coins and need to transfer to another bus, ask the bus driver for a transfer ticket when you board the bus. The transfer ticket is free and may be used within two hours to board any other Bee-Line bus(except Route BxM4C), or New York City local bus.
- **4.** If you pay your fare with MetroCard, the transfer is electronic. Dip your card on the first bus, then, within two hours, dip your MetroCard again on any other Bee-Line bus (except Route BxM4C) or New York City local bus or subway and your transfer is free.
- **5**. As the bus nears your destination or transfer point, signal the driver that you would like to get off the bus by pressing the vellow strip along the windows.
- **6**. Please exit at the rear door. This will speed your exiting and make way for new passengers to board through the front door. Once the door is open, step off and away from the bus. Never walk close to the side of the bus.

of our riders, we ask that you observe • The seats at the front of every bus are the following rules and guidelines: reserved for senior citizens and people with • SMOKING is not allowed on Bee-Line disabilities. Please give up these seats if they buses, including the use of electronic are needed. cigarettes. It's a New York State Law. • Passengers using a mobility device • NO EATING or DRINKING on Bee-Line (wheelchair or scooter) need to ride in the buses. Please do not litter. front of the bus. Please make the front seats available for these riders. Mobility devices • NO PLAYING RADIOS or other audio must be secured in a dedicated area near the equipment while on Bee-Line buses. front of the bus. Please use headphones at low volume so no one else can hear. • If standing, please stay behind the yellow line at the front of the bus and hold onto the hand • NO CELL PHONE conversations on Beerails. Please move to the rear of the bus to Line buses, as this is a source of annoyance to other riders. allow other customers to board. • NO ANIMALS on Bee-Line buses unless • Baby strollers and grocery carts are allowed they are properly controlled service on board, provided they are collapsed and do animals accompanying persons with not block the aisles. Please try to travel disabilities, or small animals carried in during non-rush hours to avoid crowded an enclosed animal carrier. buses. • Place packages, book bags and other items off **BEE AWARE.** the seats and out of the aisles. Your safety is important to us. police and medical assistance.

Bee-Line buses belong to everyone, so please help us to take good care of them!

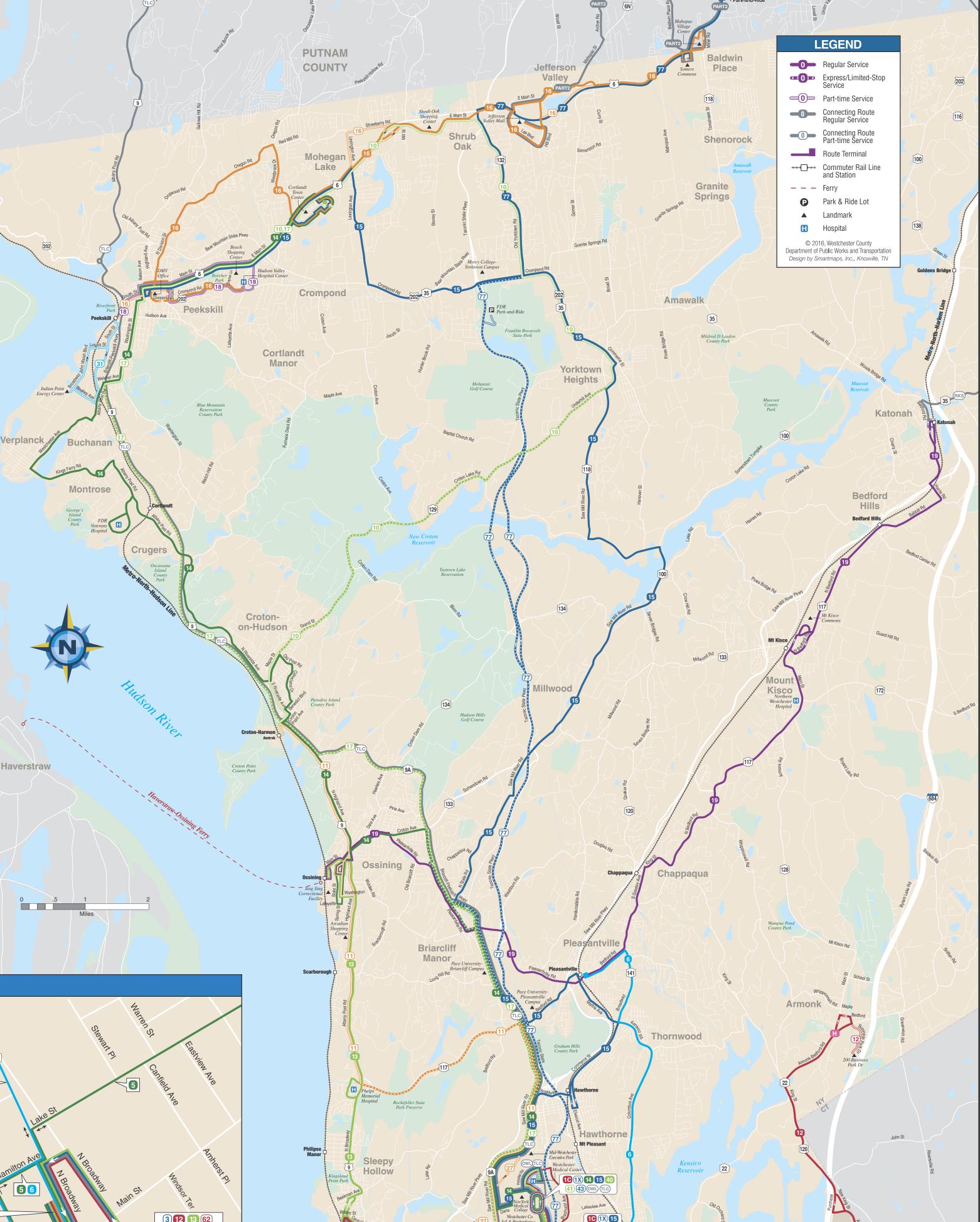
IF YOU SEE SOMETHING, SAY SOMETHING. **TELL THE DRIVER OR CALL** 1-866-SAFE-NYS/1-866-723-3697.

FOR YOUR SAFETY & COMFORT

To ensure the safety and comfort of all

- In an emergency, our bus drivers can summon • If you have a safety concern, please tell the bus driver immediately, send an email to beeline@westchestergov.com or call Customer Service at (914) 813-7777. • If you see suspicious activity, call 911.

Please be courteous to those riding with you:



ACCESSIBLE SERVICES

The Bee-Line System is committed to providing service for all of our passengers. We are proud to offer a variety of solutions for those who need assistance or special accommodations. Seniors and those with disabilities pay a reduced fare to ride fixed-route buses.

Courtesy Seating

The seats at the front of every Bee-Line bus are reserved for senior citizens and people with disabilities. Please give up these seats if they are needed.

Wheelchair Lifts or Ramps

Transit fare is \$5.00 per trip. All Bee-Line buses are equipped with a

the brakes, turn off the power and hold onto the handrails. Once on board, the driver will secure your mobility device. Signal when it's your stop and the driver will remove the wheelchair securement.

Bee-Line ParaTransit

/bee-line/paratransit

Accessible Information

Para Transit service provides transportation on an advanced reservation basis for people with disabilities who are not able to ride a regular fixed-route bus. Para Transit is a shared ride. curb-to-curb, Origin to Destination Service. Para Transit taxi and car service is also available in designated areas. You must be certified to use all Para Transit service. Para

For information about Para Transit and the

Bee-Line bus schedules and information are

available in large print upon request. Please

send an email to **beeline@westchestergov.com**

or call Customer Service at (914) 813-7777 to

Westchester's SMART COMMUTE Program assists employers and their employees,

COMMUTING OPTIONS & SERVICES

building owners and their tenants with strategies to promote the use of transit and other alternatives to drive-alone commuting. Employers and building owners can enroll in this free program to receive benefits:

- Transportation Information Fairs can be held at your worksite.
- The \$Commute-n-Save\$ Program that gets employees to work using pre-tax salary dollars, and saves employers on payrollrelated taxes
- Commute Information Racks and a restocking service to make transit schedules available at your location

wheelchair lift or ramp that is for anyone who cannot use the stairs. If you wish to use the wheelchair lift or ramp, ask the bus driver to lower it. Then move away from the bus about six feet. The driver is not allowed to help you outside the bus.

If you use the lift while standing, hold onto the handrails and be careful of head room.

If you are using a wheelchair or scooter, back your wheelchair onto the lift, lock



make a request. For Hearing Impaired individuals needing bus route, schedule or fare information, the Bee-Line System makes appropriate accommodation utilizing the New York 711 Relay Service.

For more information call (914) 995-4444 certification process call (914) 995-7272 or or visit the website at visit, http://transportation.westchestergov.com

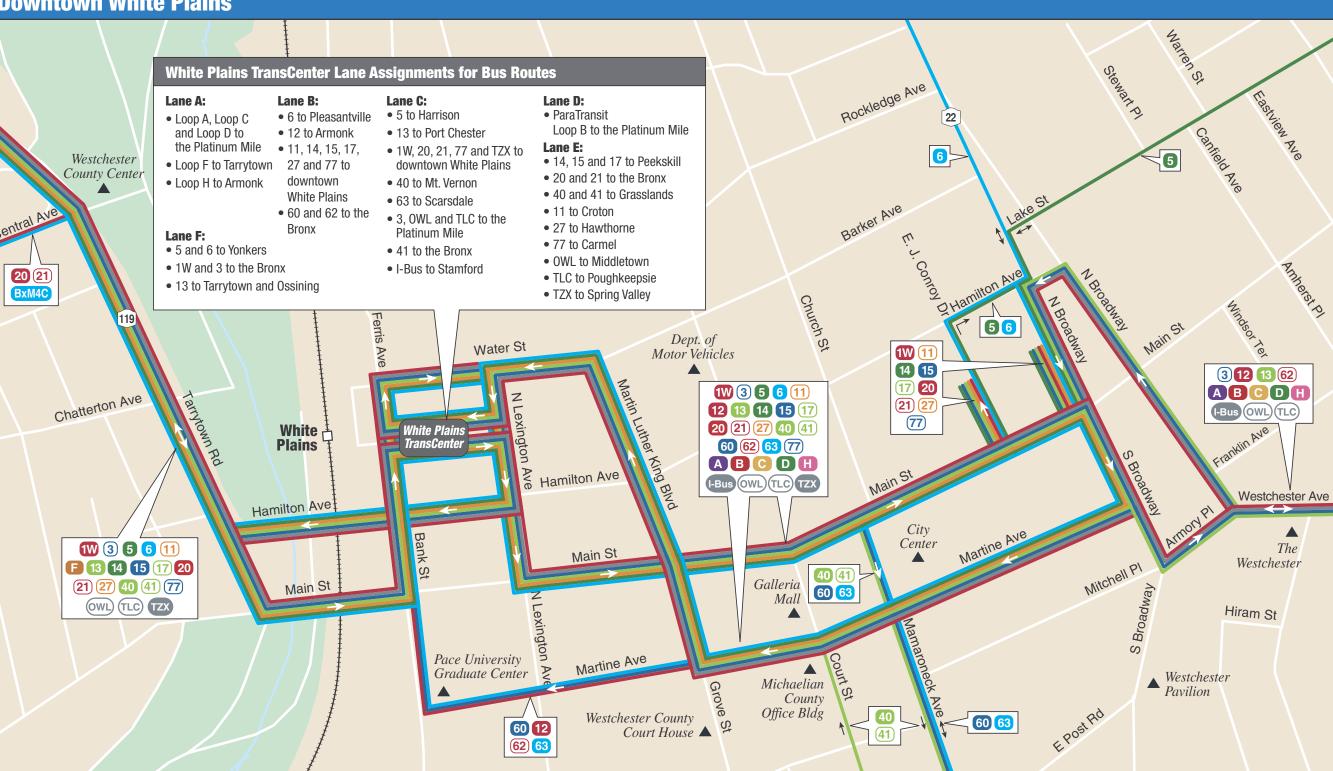
> Westchester's SMART COMMUTE Program is funded in part by the New York State Department of Transportation.

Carpooling – 511NYRideshare is a free online ridesharing service that earns you rewards every time you carpool. For more information visit www.511NYRideshare.org

Vanpooling – Vans for 7-15 passengers are available through the 511NYRideshare Program providing full assistance to employees in organizing a vanpool group, planning a route and answering questions. For more information visit www.511NYRideshare.org

www.westchestergov.com/smartcommute





Contact Us Welcome Aboard!

Fare and Transfer Information

Effective March 5, 2018

Purchase

FAIRFIELD

COUNTY

Rye Brook

the **bee-line** system

Visit Us Online

www.westchestergov.com/beelinebus Our website has all the information you need to use Bee-Line services.

Write to Us

Customer Service Westchester County Department of Public Works and Transportation **100 East First Street** Mount Vernon, NY 10550

E-Mail Us

Our e-mail address is beeline@westchestergov.com

Call Us

Customer Service:.. ..(914) 813-7777 • For all service-related questions • To get a bus schedule mailed to you

Hearing Impaired individuals can use the New York 711 Relay Service.

Hours:

• Representatives are available 8:00 a.m. to 4:00 p.m., Monday-Friday. • 24-hour automated schedule information is also available.

Lost & Found

Routes 16, 18 & 31: ..(914) 737-3803 ..(914) 376-6361 All Other Routes:..

"When you need to get from point A to point B – the Westchester County Bee-Line bus is your best bet. For three decades, residents have relied on Bee-Line service thanks to its reliability, and for decades to come we will continue to improve our service to make sure you get where you need to go."

George Latimer County Executive **ABOUT THE BEE-LINE SYSTEM**

325 vehicles.



The following bus routes are operated in the

• Route 91 from Yonkers, Mount Vernon and

• Route 75 from the Rye Metro-North

summer to Westchester County's Playland Park

The Bee-Line System is owned by the The Bee-Line System provides bus service within Westchester County Department of Public Westchester County and to the Bronx, Manhattan Works and Transportation and operated under and Putnam County, with a fleet of approximately contract with private bus companies.

Playland Services

Railroad Station

New Rochelle

in Rye:

The Bee-Line System operates approximately 60 routes that include local, limited-stop and express buses. In addition, commuter feeders operate to Metro-North Railroad stations, and shuttle services are provided to corporate parks along the I-287 corridor. Manhattan, and back on Madison Avenue. A premium fare is charged on this route.

There are major transit hubs in White Plains, New Rochelle, Yonkers and Mount Vernon. In the northern part of the county, service is concentrated in Peekskill, Ossining and Yorktown. There are over 3,300 bus stops in the system.

Many Bee-Line routes operate into the Bronx, offering Westchester residents connections to New York City's subways and buses. Every subway line in the Bronx is served by at least one Bee-Line route.

Fares

The fare is \$2.75 except for the Route BxM4C (Westchester-Manhattan Express) which has a fare of \$7.50. Fares are subject to change. For the most current fare information visit us at www.westchestergov.com/beelinebus.

To Poughkeepsie

The Bee-Line System accepts MetroCard as well as exact change (coins only, no dollar bills or pennies) for fare payment on all buses. Bus drivers do not carry or make change.

There are discounts available with Pay-Per-Ride MetroCard, or you can take advantage of Unlimited Ride MetroCards available for 7 or 30 days. For specific MetroCard fare discount information, visit the MetroCard website at www.mta.info/metrocard or call (718) 330-1234.

Transfers

The cost of a transfer to other Bee-Line routes and New York City local buses is included in your cash fare.

Using MetroCard to pay your fare on Bee-Line buses allows free transfers to other Bee-Line buses (except Route BxM4C) and to New York City subways and local buses in the Bronx.

Senior/Disabled Reduced Fares

Reduced fares are available to riders at least 65 years of age, certified disabled persons and valid Medicare card holders with proper photo identification.

The reduced fare is \$1.35 except for the Route BxM4C (Westchester-Manhattan Express) which has a reduced fare of \$3.75 (off-peak only).

MetroCard reduced fares are available only to holders of a personalized Reduced-Fare MetroCard. For more information call (718) 330-1234 or log onto the MetroCard website at www.mta.info/metrocard.

Children

Children under the age of 5 ride free when accompanied by a fare-paying adult.

REGIONAL TRANSIT SERVING WESTCHESTER

The Bee-Line System is part of a region-wide transit network with many connections and travel options.

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North White (

Downtown

White Plains

White

(See Inset)

287

MTA Metro-North Railroad has three lines serving Westchester County: the Hudson, Harlem and New Haven Lines. Grand Central Terminal in midtown Manhattan serves as its hub. For information, call (212) 532-4900 or visit their website at www.mta.info. **The TAPPAN ZEExpress TZX** is a

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commuter bus service operating Monday – Saturday between Rockland County and Tarrytown and White Plains. For information, call (845) 364-3333 or visit their website at www.rocklandbus.com.

- **The I-Bus** (I-Bus) provides service daily between Stamford, CT and White Plains. For information, call 1-888-BUSRIDE or visit their website at www.cttransit.com.
- **The TLC Bus** (TLC) is an express service operating Monday – Friday from Dutchess and Putnam Counties to the Westchester Medical Center, downtown White Plains and corporate parks along the I-287 corridor. For information call (845) 565-7900 or visit their website at www.leprechaunlines.com.

The OWL Bus (OWL) provides commuter bus service Monday – Friday from Orange and Rockland Counties to locations in Tarrytown and White Plains. For information, call 1-800-631-8405 or visit their website at www.shortlinebus.com.

The Ridgefield-Katonah Shuttle (RKS) provides limited stop, commuter service between Ridgefield, CT and Katonah, Monday – Friday, connecting to MTA Metro-North (Harlem Line) service at the Katonah Railroad Station. For information call (203) 744-4070 or visit online at www.hartransit.com.

ABCDH

I-Bus

Putnam Transit PART is Putnam County's bus transit system. For information call (845) 878-RIDE or visit their website at www.putnamcountyny.com.

MTA New York City Subways & Buses make connections with Bee-Line buses in the Bronx and Manhattan. For information, call (718) 330-1234 or visit their website at www.mta.info.



Traffic, Travel and Transit Info

511 New York is a free, one-stop phone and web service offering information on transportation services and conditions throughout New York State. It operates 24 hours a day, seven days a week. Just dial 511 on your phone or log onto their website at www.511NY.org.





Get Real-time Bee-Line info through **GOOGLE MAPS**



Vestchester gov.com

www.westchestergov.com/beelinebus

Get Real-time Bee-Line info through **GOOGLE MAPS**

For more information visit http://transportation.westchestergov.com/bee-line/bee-line-real-time

BxM4C Westchester-Manhattan Express This service operates along Central Park Avenue through White Plains, Hartsdale, Scarsdale and Yonkers, to Fifth Avenue in

